

From: min zhang
To: Microsoft ATR
Date: 1/2/02 10:03pm
Subject: Microsoft Settlement

Dear Sir/ Madam,

I hate to waste my time when I speak to a unqualified Microsoft technical support personal on the phone. And I also do not like Microsoft unqualified WINDOW product which it often occurred as I am using it in my career.

But Microsoft as a industry leader from U.S., I would like to keep it to be stronger and more compatible. The legal penalty shall not be the mean to limit the development of the Microsoft to go forward. The law should provide the power to help any one who are willing to go forward by a reasonable mean for our technology. Otherwise our country will lose the technical leader and that will lead us a big slowdown on our path.

Regards,